



MAM MINERALS SDN BHD

**POLICY OF
ENGAGING WITH AND
PROVIDING VALUE TO CUSTOMERS**



POLICY OF ENGAGING WITH AND PROVIDING VALUE TO CUSTOMERS

PREFACE :

Title	Policy Of Engaging With And Providing Value To Customers
Version Number	1.00
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Last Revised Date	N.A

POLICY OF ENGAGING WITH AND PROVIDING VALUE TO CUSTOMERS

MAM's focus remains to be a supplier of choice by offering products that address the market requirements. MAM is committed to operate its business processes and conduct marketing promotions in a transparent and responsible manner by sharing product information in a responsible manner. It strives to ensure an efficient customer feedback mechanism and conduct regular customer satisfaction surveys to understand their expectations and concerns.